

Privacy of Room No 1 – unfortunately there was little the Practice could do about this as the building we are in is not fit for purpose and the layout cannot be changed.

Website – the PPG would advertise this in the next PPG news letter, the Practice was going to put the web address on the new headed notepaper with the new telephone number.

The patients felt privileged to have a Practice that is caring and one that they feel they can talk to the Practice and that their views are listened to.