

Handsworth PPG

A Helping Hand



1

Handsworth Medical Practice – Patient Participation Group

Minutes of the Meeting held at Handsworth Medical Practice on Tuesday 28th November 2017 - Chaired by Sue Harbour

1. Present: Sue Harbour (Joint Chair)
Noel Hayes (Joint Chair)
Bridget Robinson (Secretary)
Brian Robinson (BPR)
Laura Bellotti
Senka Zulic
Lorraine Toynton
John Glover
Joyce Hill
Vida Timms
Pat Murrell
Zuby Skinner

2. Apologies for Absence:

Zia Rehman
Gill Tofts
Sue Sandell
Josie Camplin
Dr Adam Borowski

3. Minutes of the meeting held on 19th September 2017 were approved.

4. There were no matters arising from these minutes.

5. Date for AGM. Provisionally looking at dates between 18th and 24th March.
BR to check with the Practice if the AGM could be held on a Saturday.

6. Dates for meetings in 2018. All at 18.00 to suit those who are out at work.

These were agreed as
Tuesday 13th February
Tuesday 15th May
Tuesday 11th September
Early December possible 4th

If necessary, further meetings could be arranged during the year.

7. 2018 Programme - Ideas mooted were:

To carry out a survey of youngsters.

Health Promotion Event; Well Woman Event; Well Man Event.

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2

BMI Weight Monitoring; Blood Pressure Monitoring; Weight Watchers / Slimmers World; Local Dentists Event.

Brian and Laura were to investigate the above and check with various retailers including Tesco; Holland and Barrett; Mr Evans at Well Chemist in the Avenue and Borno (opposite Tesco); and a local gym recently opened in the new precinct (opposite Tesco).

8. Questionnaire results. These were discussed and it was agreed that the Handsworth Practice was performing really well. A vote of thanks was given to LT, BPR and BR for compiling the analysis. SH and NH to prepare a report on the findings.

9. SH and NH had a meeting with JC and SS from the Practice. A note of this is attached.

10. Any Other Business:

10.1 A virtual member had expressed concern about the way in which the flu jab is carried out – the note is attached.

Another member expressed concern that they had called the Practice and cancelled their flu jab appointment as they had received it a local chemist. They were then sent a letter from the Practice asking why they hadn't attended.

Another member also said that she had attended the baby flu jab clinic but had subsequently received a letter from the Practice asking about non attendance.

Concern was voiced that sending out such letters was a waste of resources.

10.2 Blood Testing was again mentioned – the change of places for obtaining blood tests was discussed at length. See attached note giving details. A member mentioned that the testing at Silverthorne was again causing concern as the inside waiting area was not big enough and some patients had to stand outside with nowhere to sit, and without protection from the winter weather. This is of particular concern for the elderly. Walk in appointments are still possible but if people book their slots the waiting room should be big enough

10.3 Sue Harbour had attended a Safeguarding Adults Board Forum. See her note attached.

11. Date of next meeting: Tuesday 13th February 2018.

Bridget Robinson