

## Your patient feedback

Table 4: Your patient demographics  
Number of patient responses by category, your mean percentage scores and benchmarks by practice list size (>12000 patients)

	Number of responses	Your mean score (%)	Benchmark data (%)*					
			National mean score (%)	Minimum	Lower Quartile	Median	Upper Quartile	Maximum
<b>Age</b>								
Under 25	33	57	69	52	65	69	73	89
25 - 59	183	64	69	56	66	70	72	84
60 +	121	71	73	58	70	73	76	87
Blank	17	67	69	47	64	69	73	90
<b>Gender</b>								
Female	229	64	70	56	67	70	73	84
Male	103	71	72	58	68	72	75	85
Blank	22	65	69	50	65	69	73	87
<b>Visit usual practitioner</b>								
Yes	197	68	73	59	70	73	76	85
No	117	62	67	52	63	67	70	85
Blank	40	69	69	52	65	69	73	86
<b>Years attending</b>								
< 5 years	61	62	71	56	67	71	74	87
5 - 10 years	71	64	70	55	66	70	73	86
> 10 years	200	68	71	55	68	71	74	85
Blank	22	68	69	51	64	69	74	92

\* Based on data from 269 practices surveyed between April 2008 and February 2011 with 25 or more responses.

Demographic category mean percentage scores are calculated from all the ratings from all questions for that demographic group.

Please note the reliability of your patient feedback may be marginally reduced if less than 25 patient ratings per category is achieved. In the event that there are less than 5 patient responses for any question, the corresponding score will not be illustrated.

Please see the supporting documents at the end of this report for percentage score calculation and quartile information.