

HANDSWORTH MEDICAL PRACTICE  
JULY 2020

INFORMATION FOR PATIENTS

COVID 19

Following the recent pandemic we have made changes to the Practice which has reduced our capacity for waiting patients. We have also introduced a cleaning regime into our daily tasks at the Practice, We have signage in place to help with social distancing and lots of hand sanitiser stations in the Practice.

We would ask that in the first instance you always telephone the surgery and where possible have a telephone consultation with a clinician, they may then offer a video consultation, ask you to send pictures or attend for a face to face consultation.

If you have been asked to attend for an appointment or received a letter asking you to make an appointment:

Do not attend an appointment if you have a continuous cough, fever, loss of smell or taste

On the day of your appointment you will receive an text asking you some questions please do answer this before attending the appointment.

Please attend on your own – if this is not possible please let reception know at the time of booking as this will affect the number of patients allowed in the Practice.

Please do not bring any coats or unnecessary bags with you.

Please arrive at the exact time of your appointment. If you arrive too early you may have to wait outside due to limited capacity.

All patients aged 2 and over visiting the Practice are being asked to provide and wear their own face coverings whilst inside the building. The face covering can be as simple as a scarf or bandana that ties behind your head it should cover your mouth and nose while allowing you to breathe comfortably.

Thank you for your continued help and co-operation during this time